

Office of Information Technology

NC State offers you a leading-edge academic computing environment to enrich your student life and learning. Here, you'll find that many colleges and administrative and academic units are involved in providing various IT resources, services and information.

The Office of Information Technology (OIT) provides centralized campus-wide computing and information and communication technology services in support of the university's academic and administrative goals. Some of OIT's major services are:

- Campus-wide data network infrastructure, including the multi-gigabit network backbone and wireless computing infrastructure
- MyPack Portal, the gateway to university online enterprise systems and services, such as Human Resources, Financials and the Student Information System
- ResNet, high-speed wired and wireless Internet access for students living in campus housing
- Hundreds of software packages for student use from computing labs, and many also available from the NC State Virtual Computing Lab (VCL) environment
- Google Workspace, which provides the university's official email and calendaring services and numerous collaborative tools powered by Google
- University's central Web servers
- File space
- Classroom technology support
- High Performance Computing (HPC) for researchers and students in computational science
- IT security for campus computing resources, including acceptable use, rules and regulations
- NC State Help Desk, which provides support to students and other users of campus resources
- Hardware and software support for student-owned computers through the OIT Walk-in Center

Unity ID and Password

As an NC State student, you will have a Unity ID and password, which are your credentials to access campus-wide computing services and facilities.

Information about your Unity ID and password and help are provided during student orientation sessions, from the NC State Help Desk, and online on the OIT (<https://oit.ncsu.edu>) website.

Unity Labs

As a student, you may use the Unity computer labs that are equipped with Windows, Linux and Macintosh workstations that provide direct access to information technologies. Colleges and academic departments support additional computing facilities, and overall, there are about 100 student-computing labs on campus, with about 2,500 workstations with high-speed network connections. NC State does not require you to own a computer, although specific colleges or programs may make this requirement. Information about computer recommendations,

specifications and purchasing options are published online on the OIT (<https://oit.ncsu.edu>) website and updated annually.

Help

For additional information, see NC State's computing resources:

- OIT (<https://oit.ncsu.edu>) website
- OIT Walk-in Center, West Dunn Building (corner of Dan Allen and Thurman drives)
- NC State Help Desk, 515-HELP (4357) or help.ncsu.edu (<https://help.ncsu.edu>)

Marc Hoit, Vice Chancellor for Information Technology and Chief Information Officer